

Leading the way in transportation and parking service



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The Company

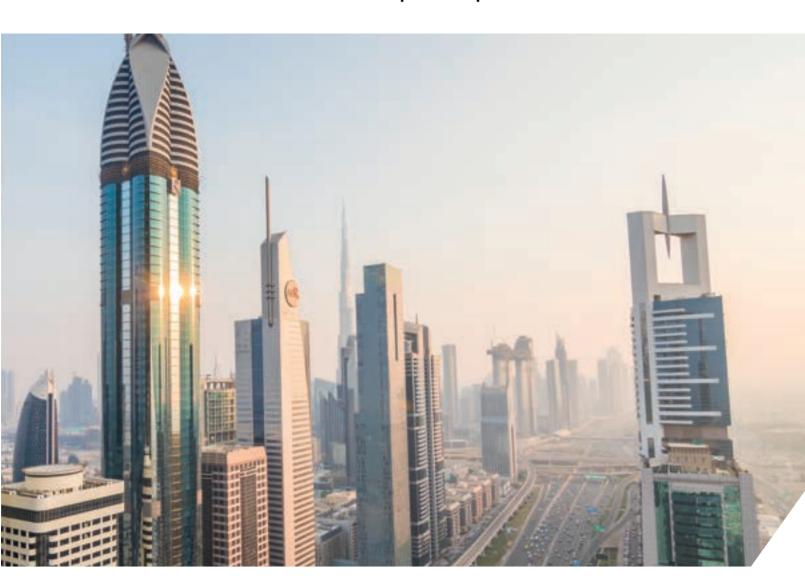
Valtrans Transportation Systems and Services has been meeting the need for innovative and efficient transportation services solutions since 2003. We are the first company in the Gulf region to integrate network transportation solutions with hospitality.

Through a combination of clear-cut approaches and sophisticated technology, we deliver exceptional services to our clients, putting customer service at the forefront of everything we do, which sets us apart from our competitors, enabling the rapid growth of our company.

Our client list continues to grow, and includes international airports, malls, hotels and some of the most prestigious hotels in the United Arab Emirates. Our core aim is to deliver the best and most reliable services to keep our client organizations running smoothly and efficiently.

Vision

To remain dedicated to achieving excellence, exceeding customer expectations and enhancing the image of everyone we work with, through hard work, dedication, and superior performance.



Values

Integrity

We conduct business to the highest ethical and professional standards.

Teamwork

We formed solutions with our collective strengths and accomplishments.

Innovation

We embrace change and strive to improve.

Competency

Nurturing the talent, professionalism, and commitment of our staff to be the best in their field.

Continuous improvement

We are proactive in leading change in our industry and committed to learning through the latest technology approaches and strategies.

Diversity

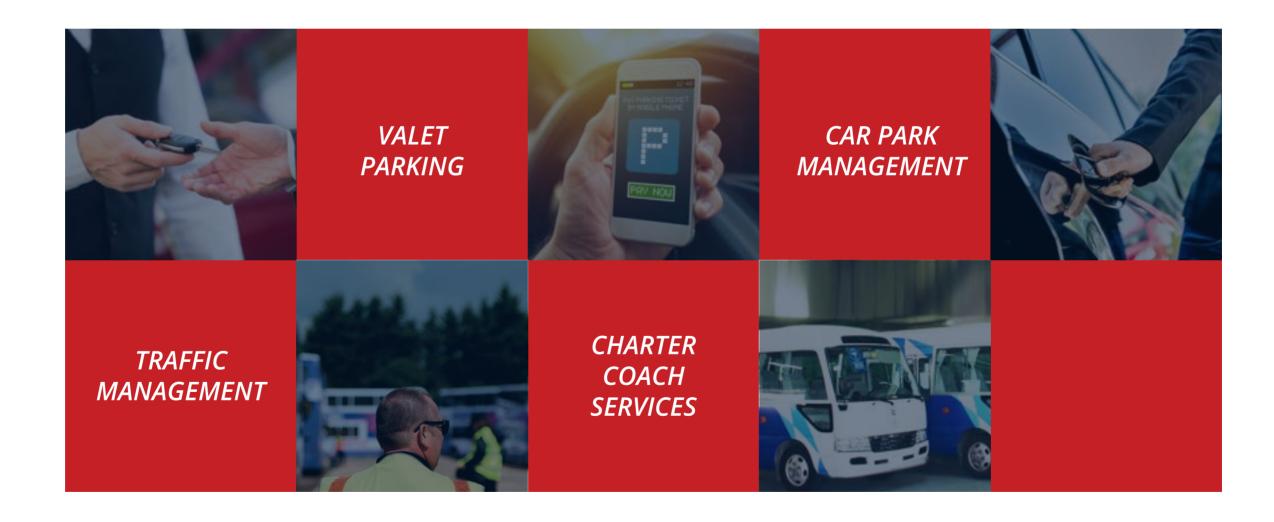
Our talent, ideas, skills, cultures, and experiences enhance our work culture and environment.

Mission

To maintain market leadership as the most trusted parking system and valet parking service provider. To continue our commitment to the highest standards while aligning our skills and competency with our client's expectations.

We provide the best transportation systems, solutions, and services in the United Arab Emirates, serving more than 15 million customers yearly to the highest client and customer service standards.





Valet Parking

We pioneer in valet parking, offering a safe and seamless experience for our diverse clientele and valet guests.

Our guests can expect the same five-star service whether visiting a luxury hotel, restaurant, international airport, or shopping mall.

Our valet service provides the best first impression and last contact for guests visiting your premises. We make it our mission to adjust, redesign and raise the bar of our services to keep up with trends while maintaining cost-effective structures.



Training

We believe in continuous learning, with a training program focused on quality, safety, and customer care. Our staffs, specifically our Certified Valet Attendants (CVAs), undergo training to attain government-issued valet-related certifications and to keep their knowledge and skills up-to-date.

Expertise

We operate with the most competent team and sophisticated technology, making convenience, innovation, safety, and sustainability our top priorities. The goal is to provide the best and most efficient valet parking service while continually finding ways to raise standards in the valet parking industry.

Operation Management Center (OMC)

Our dedicated Operation Management Center (OMC) team is available 24/7 in case of crisis. They offer support, management, and investigatory assistance in case of a mishap.

Our bus transportation is ready in case of immediate evacuation requirements.

Effective and Efficient Valet Parking Management System (VPMS)

We are the first in the Gulf region to offer an efficient system that combines network transportation solutions with the best hospitality practices, using state-of-the-art software. Through our VPMS, we can provide seamless valet parking operations to maximize efficiency, security, and satisfaction.

Car Park Management

We are a world-class intelligent parking systems provider and integrator. We deliver turn-key automated solutions by integrating our in-house developed systems with third-party equipment and systems.

Our customized solutions provide optimum connectivity with Building Management Systems (BMS), Access Control, and Guidance Systems for middle to large-scale projects.



Parking Consultancy

We offer expert consultation for in-depth analysis and design of car parks.

Equipment Supply and Services

We are the one-stop shop for any car park supplies and equipment.

Our team includes an experienced in-house and onsite technical team for installation and maintenance services and system upgrades.

Car Park Operations

Our expert experience in traffic management and mastery of system integration equipped us to operate efficiently in any car park with high demands.

We provide:

- Overall car park operations and management
- Traffic Management
- Valet Parking Service
- Toll Booth Management
- Customer Handling and Public Relations
- Shuttle Service

Parking Guidance Systems

Our parking guidance and counting system uses Cameras, LED, and dynamic graphic display counters for parking space availability, individual floor occupancy, and CCTV recording and monitoring.

Traffic Management

Keeping a smooth traffic flow when there is a large influx of vehicles or people requires a thorough and committed approach. Our Traffic Management Systems priorities safety while ensuring effective solutions to manage traffic. Our goal is to provide a safe environment for our clients, staff, and the general public while maintaining a traffic flow that works for everyone.



Planning and consultation

Our dedicated team members are experts in traffic control management.

We are committed to the continuous improvement of traffic engineering and support our clients in every project phase – from planning, design, and implementation.

Traffic Marshal Services

We design and execute curbside and mobility solutions, which enhance traffic movement on public or private premises.

Our teams also operate a control communications system to ensure a smooth traffic flow and compliance with law and regulations.

We provide Traffic Marshal Services at International Airports:

- Professional car parking entrance checks
- Supervision of pedestrian crossing areas
- Taxi and shuttle drop-off/pick-up points
- Guiding and redirecting cars and visitors

Charter Coach Services

At **VALTRANS**, we are passionate about not only providing a means of transportation to many but also for a memorable travel experience.

VALTRANS operates a modern fleet of luxury coaches in the United Arab Emirates. We are your one-stop shop for all your chartering needs. We specialize in competitive ground charter transportation and rental of all sizes.



Reliable Deluxe Fleet

Our buses are well-maintained and highly equipped with the following items; DVD, fridge, air-condition overhead luggage compartment, belly luggage storage, double entrance door, microphone, USB charger, frameless side window, and curtains.

An experienced and dedicated team

Our professional chauffeurs are meticulously selected and rigorously trained. Our operation and support teams are professionals, friendly, and available 24/7 to serve you with your travel needs.

Proven record for safety and quality service

Driver Training

We only deploy trained, professional, and experienced chauffeurs who have completed their training at the **VALTRANS** Academy.

These drivers also have taken courses for Defensive Driving.

Proactive Maintenance Program:

We keep our fleet in immaculate condition and at peak performance by providing daily cleaning and regular maintenance services.

Our coaches are quality tested yearly by the Road and Transport Authority (RTA).

Our Charter Coach Services are available for:

- Airport Transfers
- Sight-seeing Tours
- Dinner Transfers
- Social and Community
- Family Travel and Events
- Shopping Tour Rental

- Hotel Transfers
- Corporate Group Travels
- VIP Services
- Sporting and Entertainment
- Weddings and Special Events

Our Partners

Our relationships with financial institutions, credit card companies, and other establishments helped us extend our exceptional services to an increasingly broad range of customers. We ensure more people can experience the luxury and convenience that only **VALTRANS** can deliver.







Our Clients

Dubai





















































































































Abu Dhabi















































Al Ain







Fujairah



Sharjah



Recent Project

VALTRANS at Global Village

Last October 25, 2022, Global Village Season 27 officially opened, where **VALTRANS** is back to offer outstanding valet parking services.

It also launched **VALTRANS** Valet Parking powered by **PARK**ONIC's intelligent parking solution - a collaboration of services that offers hassle-free and convenient parking payment. Guests can download **PARK**ONIC App to enjoy a hassle-free, ticketless, and convenient parking journey. **PARK**ONIC App is free to download and easy to use. The process is simple; create an account, register the vehicle license plate, and top up the **PARK**ONIC Wallet. At the **PARK**ONIC car park exit, **PARK**ONIC System automatically deducts the parking charges against the **PARK**ONIC Wallet.

Aside from that, **VALTRANS** also pioneered the first and only Red Carpet VIP Valet Parking Service in the United Arab Emirates. It started with the vision of bringing valet parking services into the world of a luxurious experience. **VALTRANS** welcome VIP Guests with an elegant red-carpeted valet parking area with a cozy waiting lounge. A hostess is present to serve guests Arabic Coffee, water, or sweet dates.









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